The Secret Garden

# **Privacy policy**

We are committed to safeguarding the privacy of our customers, so this policy sets out how we will treat your personal information. By personal information, we mean your name, email address, phone number and the company you work for.

#### What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address or other details to help you with your experience.

#### When do we collect information?

We collect information from you when you subscribe to our newsletter or enter information on our site.

#### How do we use your information?

We may use the information we collect from you when you register, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

• To send periodic emails regarding our regular events and courses.

# How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We do not use Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

### Do we use 'cookies'?

We do not use cookies for tracking purposes

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If you turn cookies off.

### Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information.

# **Third-party links**

We do not include or offer third-party products or services on our website.

#### Google

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users. https://support.google.com/adwordspolicy/answer/1316548? hl=en

# If at any time you would like to unsubscribe from receiving future emails, you can email us at

• Follow the instructions at the bottom of each email. and we will promptly remove you from **ALL** correspondence.

# **Contacting Us**

If there are any questions regarding this privacy policy, you may contact us using the information below.

www.tsg.uk.net 21 Friars Street Sudbury, Suffolk CO102AA UK info@tsg.uk.net

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